

UK

★ COMMUNICATIONS SOFTWARE PROVIDER OF THE YEAR (HEALTHCARE),  
RPM SPECIALIST HEALTHCARE COMMUNICATION SOLUTIONS



RPM have been providing specialist communication solutions to the UK Healthcare Sector for over 8 years and have won 8 awards over the last 5 years for its One-PATH suite of products - a single point solution providing Patient Access for Healthcare.

RPM's Managing Director, Jon Richardson says, we are delighted to be recognised yet again by this latest award from ACQ for being the UK's Communications Software Provider of the year 2017 (to healthcare). This latest award highlights to our customers RPM's commitment and understanding of the healthcare market requirements and goes further to demonstrate just how we have successfully delivered these solutions to multiple healthcare environments across the UK and enhanced their patient access experience and capability.

Jon goes on to say, RPM has successfully implemented One-Path into over 600 practices and associated healthcare sites with cost effective and enhanced communication solutions which are now assisting millions of patients nationwide with improved access to their practice. Furthermore, RPM launched its Health-POD™ last year which is now providing practices and patients with out-of-hours access to health statistics for those patients suitable for POD healthcare monitoring. Access to healthcare is changing across the UK with heavy demands on practices and doctors and an increasing need from patients to have immediate access

to healthcare. RPM's Health-PODS provide another choice to access and ease waiting times for appointments, as well as reducing frustration for practice staff and the overall costs for Practices.

Whether you are looking to enhance technology within your telephone system, replace it or add latest functionality available from RPM's One-Path Medical solution then speak with RPM specialists and they will provide you with multiple reference customers and an extensive list of features and functions for you and your practice to choose from:

- Cost Reducing Telephony Solutions
- All Staff/User Concurrent Call Capability
- 24x7x365 RPM Support Desk; We Never Close!
- Dedicated & Assured Fibre Connectivity
- Patient Caller Queue Number Announcement
- Call Recording Options
- Live Call Statistics
- DNA Application
- Emergency Telephone Access Application
- Click-to-Dial & Screen-Pop
- Immediate Foreign Translation Access
- Integrated Text Applications
- Video Conferencing
- Health-PODS
- Link Direct to Your Clinical Database
- Care-Connect for ICCTs

**RPM Healthcare Solutions  
for Primary Care**

Tel: 0333 6006 999  
Web: [www.rpmsols.co.uk](http://www.rpmsols.co.uk)